



BRETANIDE HEALTH & SAFETY PROGRAM

As always, the entire Bretanide family is endeavouring to offer you also this year a special holiday in our multi-award-winning resort.

Safety, health and satisfaction of our guests and employees is the top priority at the BRETANIDE Sport & Wellness Resort.

The newly created health and safety concept, **BRETANIDE Health and Safety Program**”- in coordination with the requirements of national institutions, WHO and ECD, ensures **MORE SAFETY, MORE SPACE and MORE WELL-BEING FACTOR.**

The generous all-inclusive offer will of course remain as usual.

CROATIA

- Croatia is one of the active EU countries in the fight against the corona virus.
- All accommodation providers and restaurants have meticulously prepared for the start of the season including compliance with the required hygiene measures, all national legal regulations are of course observed.
- In Croatia a mouth and nose protection in public is not necessary with the exception of shops, public transport, doctor, pharmacy.
- The distance rule of 1.5 meters exists for people who do not live in a household.

BRETANIDE Health & Safety program

-MORE safety

- for our guests through disinfection and increased hygiene, cleaning and safety measures in all areas
- The Bretanide Health and Safety - HACCP ensures maximum safety of food and beverages in restaurants and bars
- COVID training for all Bretanide employees, especially on safety and hygiene measures

- MORE space and freedom

- For our guests due to the extensive facility
- due to a maximum utilization of 70%
- To maintain the minimum distance, it is ensured that a maximum number of participants or capacity limits (e.g. animation program or in the wellness centre) is not exceeded.

- MORE feel-good factor

- There is no mask requirement for Bretanide guests in the Croatian hotel industry
- The entire BRETANIDE ALL INCLUSIVE offer can be used as usual



- Our trained, German-speaking, long-term employees are there for you
- You provide a special ambience and a carefree holiday through personal and friendly guest care
- Our Health and Safety Manager monitors and coordinates the implementation of the Bretanide Health and Safety program for guests and employees and is available to guests with advice and action.

HOW TO GET A HOLIDAY IN BRETANIDE?

GENERAL

Mouth and nose protective mask

Due to the very low infection rates in Dalmatia, no mouth and nose protection is currently mandatory for our guests in the hotel area. However, we recommend that our guests bring their individual masks.

Even in Croatia there is only a very few exceptions (e.g. at the doctor, supermarket, various shops, public transport) that require a mask. Nevertheless, it is recommended to carry a mask with you in your luggage.

Safety distance

The prescribed minimum distance of 1.5 meters must be observed in all areas of the hotel. This does not apply to people who live in a common household.

Disinfection stand

Disinfection stands are available in all public areas of the hotel. Please disinfect your hands before entering any public space.

PUBLIC HOTEL AREAS

Hairdresser, kiosk, shop:

Please disinfect your hands when entering. Comply with the distance rules and follow the instructions of the employees.

Internet corner:

Although we disinfect the keyboard, we recommend disinfecting the keyboard with the appropriate disinfectant wipes before and after use.

Use of the elevators:

Due to the existing measures, these can only be used by people living in the same household at the same time. We ask for your understanding.



POOLS & BEACH

It is forbidden to take glass and porcelain to the pools or to the beach.

Bath towels:

As usual, we provide our guests with bath towels during their stay. These can be accepted using the yellow card at the active pool. Only these bath towels may be used in the hotel pool area or on the beach in front of the hotel. Bath towels can be changed every morning in the active pool.

Loungers at the pool and beach:

Due to the applicable distance regulations, the couches are positioned accordingly. Before our guests use the deck chair, it is disinfected and cleaned by our employees. We only ask you to occupy the couches if you are also on site. Our employees are instructed to check this.

Pools:

Showering before using the pools is essential. Please pay attention to the applicable distance rules in the pool.

Beach:

It is not mandatory to wear a mask on the beach. Please pay attention to the applicable distance rules.

CLEANING:

Hygiene, cleaning and safety measures and disinfection are increasingly being carried out in all areas of the hotel, in accordance with the recommendations of the World Health Organization (WHO) and ECDC and national regulations. Our already high standards in dealing with cleaning and disinfection in all rooms and areas have been increased, especially in public rooms with a high frequency of guests and employees.

All public areas are regularly ventilated, cleaned and disinfected. Frequent points of contact and all surfaces are carefully disinfected after each use.

The number of disinfections stands in our entire facility has been increased for guests and employees, so that you can find disinfection stands at all important contact points (e.g. restaurant, lobby, etc.).

Ventilation:

Drafts and fresh air are an important factor in the fight against the coronavirus. Therefore, we will keep the doors and windows open in public areas to ensure natural and permanent airflow.

We also ask you to leave the balcony door in the room open as often as possible.

Housekeeping:

All rooms are prepared prior to arrival according to the applicable guidelines.



Of course, we offer our guests daily housekeeping. If you wish, we ask you to attach the corresponding card to the outside of the room door. If you want to change the bed linen, put the "green card" on the bed. Towels are changed if they are on the floor of the bathroom.

RESTAURANTS & BARS

Club:

Please disinfect your hands when entering and adhere to the distance rules. A stay at the counter is only allowed when ordering drinks. Please note the limited number of guests.

Main restaurant:

Please disinfect your hands when entering and adhere to the distance rules.

Depending on the need, several sessions per meal can be offered.

In our main restaurant we offer our first-class buffet offer with the freshly prepared pasta and the tried and tested front cooking units as usual. One of our employees where you will be served by our employees. (As of June 1st, 2020).

Lobby bar, pool bar and café

Please disinfect your hands when entering and adhere to the distance rules. A stay at the counter is only allowed when ordering drinks.

Komin and Konoba:

Please disinfect your hands when entering and adhere to the distance rules. Due to the limited number of people, we ask that you make a timely reservation at the reception, preferably by telephone.

You will be served in our Komin or Konoba this year.

Pizzeria:

Please disinfect your hands when entering and adhere to the distance rules.

You will be served in the pizzeria this year.

RECEPTION

Check-in at Bretanide Resort:

Our reception enables a quick check-in. In order to guarantee this, the guest registration form must be filled in before arrival and handed in at the reception with a passport. You will receive the guest registration sheet by email or with your travel documents before arrival.

Check out at the Bretanide Resort:

We kindly ask our guests to pay their bill cashless at the reception the day before departure.



SPA & WELLNESS

Due to the existing guidelines, only a limited number of guests in the spa area is possible. Please disinfect your hands when entering and keep to the distance regulation. Secure your treatments and massages in good time, preferably by telephone. The steam bath is closed for safety reasons. Masks are mandatory for individual applications.

SPORTS and ENTERTAINMENT

Animation program, kids & teens club

As usual, we offer a varied sports and animation program as well as the Kids & Teens Club this year. The distance rules also apply here. Please follow the instructions of our entertainers.

Kids & Teens Club: Parents accompany their children to the entrance to the children's club. Our employees ensure that the children disinfect their hands and that the relevant guidelines are followed.

Guided bike tours and hikes: are of course offered in compliance with distance rules and safety measures. Please follow the instructions of our entertainers.

Borrowing sports equipment: sports equipment such as Nordic walking sticks and table tennis bats are of course available for hire. We disinfect the devices before and after use.

Excursions:

Excursions are offered as usual by our partner companies in accordance with the legal framework. Please follow the instructions of those responsible.

Fitness room:

The number of people who can be in the fitness room at the same time is limited by legal measures. Entry is only possible with a towel, which you can get at the reception. Please disinfect your hands when entering and disinfect the fitness equipment before and after use. Follow the distance rules.

Bike rental:

All bicycles and equipment such as helmets provided are disinfected before use.

Games and books:

Due to the existing measures, we are currently unable to provide books and board games. Games are available for sale in our BRETANIDE shop.

Game room:

Please disinfect your hands when entering. Follow the distance rules. Please disinfect the devices with the available disinfectant before and after use.