



## BRETANIDE HEALTH & SAFETY PROGRAM

As always, the entire BRETANIDE family is endeavouring to offer you also this year a special holiday in our multi-award-winning resort.

Safety, health and satisfaction of our guests and employees is the top priority at the BRETANIDE Sport & Wellness Resort.

The newly created health and safety concept, **BRETANIDE Health and Safety Program**”- in coordination with the requirements of national institutions, WHO and ECD, ensures **MORE SAFETY, MORE SPACE and MORE WELL-BEING FACTOR.**

**The generous all-inclusive offer will of course remain as usual.**

### CROATIA

- All accommodation providers and restaurants have meticulously prepared for the start of the season including compliance with the required hygiene measures, all national legal regulations are of course observed.
- The distance rule of 1.5 meters exists for people who do not live in a household.

### BRETANIDE Health & Safety program

- **MORE safety**
  - For our guests through disinfection and increased hygiene, cleaning, and safety measures in all areas
  - The BRETANIDE Health and Safety - HACCP ensures maximum safety of food and beverages in restaurants and bars.
  - COVID training for all BRETANIDE employees, especially on safety and hygiene measures
- **MORE space and freedom**
  - For our guests due to the extensive facility
  - To maintain the minimum distance, it is ensured that a maximum number of participants or capacity limits (e.g., animation program or in the wellness centre) is not exceeded.
- **MORE feel-good factor**
  - The entire BRETANIDE ALL INCLUSIVE offer can be used as usual.
  - Our trained, German-speaking, long-term employees are there for you.





- You provide a special ambience and a carefree holiday through personal and friendly guest care.
- Our **Health and Safety Manager** monitors and coordinates the implementation of the BRETANIDE Health and Safety program for guests and employees and is available to guests 24/7 with advice and action. He will also help with **the organization of rapid antigen tests** (the price for the test is approx. € 30, the costs are borne by the guest, make an appointment in advance) as well as with **the organization of PCR tests** (the price for the test approx. is € 140, the costs are borne by the guest, make an appointment in advance).

## HOW TO GET A HOLIDAY IN BRETANIDE?

### GENERAL

#### **Mouth and nose protective mask**

Now, mouth and nose protection are mandatory in all closed and public (e.g., supermarket, pharmacy, doctor) areas as well as in the hotel area. Small children are exempt.

#### **Safety distance**

The prescribed minimum distance of 1.5 meters must be observed in all areas of the hotel. This does not apply to people who live in a common household.

#### **Disinfection stand**

Disinfection stands are available in all public areas of the hotel. Please disinfect your hands before entering any public space.

### PUBLIC HOTEL AREAS

#### **Hairdresser, kiosk, shop:**

Please disinfect your hands when entering. Comply with the distance rules and follow the instructions of the employees.

#### **Internet corner:**

Although we disinfect the keyboard, we recommend disinfecting the keyboard with the appropriate disinfectant wipes before and after use.

#### **Use of the elevators:**

Due to the existing measures, these can only be used by people living in the same household at the same time. We ask for yours understanding.





## POOLS & BEACH

### **Pools & beach:**

It is forbidden to take glass and porcelain to the pools or to the beach.

### **Bath towels:**

As usual, we provide our guests with bath towels during their stay. These can be accepted using the yellow card at the active pool. Only these bath towels may be used in the hotel pool area or on the beach in front of the hotel. Bath towels can be changed every morning in the active pool.

### **Loungers at the pool and beach:**

Due to the applicable distance regulations, the couches are positioned accordingly. Before our guests use the deck chair, it is disinfected and cleaned by our employees. We only ask you to occupy the couches if you are also on site. Our employees are instructed to check this.

### **Pools:**

Showering before using the pools is essential. Please pay attention to the applicable distance rules in the pool.

### **Beach:**

It is not mandatory to wear a mask on the beach. Please pay attention to the applicable distance rules.

## CLEANING:

Hygiene, cleaning and safety measures and disinfection are increasingly being carried out in all areas of the hotel, in accordance with the recommendations of the World Health Organization (WHO) and ECDC and national regulations. Our already high standards in dealing with cleaning and disinfection in all rooms and areas have been increased, especially in public rooms with a high frequency of guests and employees.

All public areas are regularly ventilated, cleaned, and disinfected. Frequent points of contact and all surfaces are carefully disinfected after each use.

The number of disinfections stands in our entire facility has been increased for guests and employees, so that you can find disinfection stands at all important contact points (e.g., restaurant, lobby, etc.).

### **Ventilation:**

Drafts and fresh air are an important factor in the fight against the coronavirus. Therefore, we will keep the doors and windows open in public areas to ensure natural and permanent airflow.

We also ask you to leave the balcony door in the room open as often as possible.





### **Housekeeping:**

All rooms are prepared prior to arrival according to the applicable guidelines. After the room has been cleaned, the balcony door or window is tilted to ensure adequate ventilation.

## **RESTAURANTS & BARS**

### **Main restaurant:**

Please disinfect your hands when entering and adhere to the distance rules.

Depending on the need, several sessions per meal can be offered.

In our main restaurant we offer our first-class buffet offer with the freshly prepared pasta and the tried and tested front cooking units as usual.

### **Lobby bar, pool bar, club and café**

Please disinfect your hands when entering and adhere to the distance rules. A stay at the counter is only allowed when ordering drinks.

### **Komin and Konoba:**

Please disinfect your hands when entering and adhere to the distance rules. Due to the limited number of people, we ask that you make a timely reservation at the reception, preferably by telephone.

You will be served in our Komin or Konoba this year.

### **Pizzeria:**

Please disinfect your hands when entering and adhere to the distance rules.

You will be served in the pizzeria this year.

## **RECEPTION**

### **Check-in at BRETANIDE Resort:**

Our reception enables a quick check-in. To guarantee this, the guest registration form must be filled in before arrival and handed in at the reception with a passport. You will receive the guest registration sheet by email or with your travel documents before arrival.

### **Check out at the BRETANIDE Resort:**

We kindly ask our guests to pay their bill cashless at the reception the day before departure.

## **SPA & WELLNESS**

Due to the existing guidelines, only a limited number of guests in the spa area is possible. Please disinfect your hands when entering and keep to the distance regulation. Secure your treatments and massages in good time, preferably by telephone. The steam bath is closed for safety reasons. Masks





are mandatory for individual applications.

## **SPORTS and ENTERTAINMENT**

### **Animation program, kids & teens club**

As usual, we offer a varied sports and animation program as well as the Kids & Teens Club this year. The distance rules also apply here. Please follow the instructions of our entertainers.

Kids & Teens Club: Parents accompany their children to the entrance to the children's club. Our employees ensure that the children disinfect their hands and that the relevant guidelines are followed.

Guided bike tours and hikes: are of course offered in compliance with distance rules and safety measures. Please follow the instructions of our entertainers.

Borrowing sports equipment: sports equipment such as Nordic walking sticks and table tennis bats are of course available for hire. We disinfect the devices before and after use.

### **Excursions:**

Excursions are offered as usual by our partner companies in accordance with the legal framework. Please follow the instructions of those responsible.

### **Fitness room:**

The number of people who can be in the fitness room at the same time is limited by legal measures. Entry is only possible with a towel, which you can get at the reception. Please disinfect your hands when entering and disinfect the fitness equipment before and after use. Follow the distance rules.

### **Bike rental:**

All bicycles and equipment such as helmets provided are disinfected before use.

### **Games and books:**

Due to the existing measures, we are currently unable to provide books and board games. Games are available for sale in our shop.

### **Game room:**

Please disinfect your hands when entering. Follow the distance rules. Please disinfect the devices with the available disinfectant before and after use.

## **What should you watch out for during your vacation at BRETANIDE Sport & Wellness Resort?**

- Wash your hands regularly with soap and water or use a disinfectant that is available at several points in our facility.
- Cover your nose and mouth when you cough and sneeze with a handkerchief or bent elbow, immediately dispose of handkerchiefs safely and wash your hands.
- Avoid touching your face, mouth, nose, and eyes.
- Avoid close contact with sick people who show symptoms of fever, cough and / or shortness of breath.
- Shaking hands and avoiding close conversations - maintaining social distance.

