



BRETANIDE
★★★★ SPORT & WELLNESS RESORT

Valued Guests,

We thank you for joining us here at the BRETANIDE, we hope you are satisfied with the service we provide. Our team endeavour to ensure your stay with us is both enjoyable and relaxing.

Because of past experience and feedback from our guests we are aware how valuable such feedback is to our success.

We would therefore ask if you could spend some time completing the following questionnaire to allow us to act upon any suggestions, new ideas and criticism you may be kind enough to offer. Your involvement would enable us to achieve our target **"BRETANIDE Sport & Wellness Resort - the best hotel in Croatia"**.

We wish you a pleasant stay both at the BRETANIDE and the island of Brač
and look forward to meeting you again in the future.

Your BRETANIDE team

As a final request we would appreciate if you could post the completed form, and any gratuity for the staff you may wish to give, into the BRETANIDE-box at the reception desk.

THANK YOU!

Your satisfaction is important to us...

... therefore we would ask you to spend a few minutes completing the following questionnaire!

Reception.....	☺ ☺ ☹ ☹	Lobby-Bar	☺ ☺ ☹ ☹	Room service	☺ ☺ ☹ ☹
Rooms	☺ ☺ ☹ ☹	Dancing Club.....	☺ ☺ ☹ ☹	Animation	☺ ☺ ☹ ☹
Restaurant.....	☺ ☺ ☹ ☹	Pool-Bar.....	☺ ☺ ☹ ☹	Sport activities	☺ ☺ ☹ ☹
Konoba/Komin	☺ ☺ ☹ ☹	Pool.....	☺ ☺ ☹ ☹	Beach	☺ ☺ ☹ ☹
Pizzeria.....	☺ ☺ ☹ ☹	Wellness.....	☺ ☺ ☹ ☹	Overall impression	☺ ☺ ☹ ☹
Quality of food	☺ ☺ ☹ ☹	Staff of BRETANIDE.....	☺ ☺ ☹ ☹	How comfortable did you feel?	☺ ☺ ☹ ☹
Café	☺ ☺ ☹ ☹	Travel guide	☺ ☺ ☹ ☹		

TOP-STAFF:

Did any of our staff surpass your expectations with regard to service or friendliness, if so could you name them?

RECOMMENDATION:

How likely is it for you to recommend the BRETANIDE Sport & Wellness Resort to a friend or colleague?

very unlikely 0 1 2 3 4 5 6 7 8 9 10 very likely

SUGGESTIONS FOR IMPROVEMENTS:

To allow us to improve our service and quality here at the BRETANIDE Sport & Wellness Resort we ask you to give us your ideas and suggestions to make your stay with us even better.

Your idea: _____

Name, adress: _____

E-Mail*: _____

Room number: _____ Period of stay: _____

* Yes, I would like to receive the hotel-newsletter regularly.

Thank you for taking the time during your holiday to answer these questions.
Please remember to post your completed form in the BRETANIDE-box at the reception desk.

We are looking forward to your next stay!
Your team of the **BRETANIDE Sport & Wellness Resort**

www.bretanide.com, www.facebook.at/bretanide



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